



## Annual Report

FISCAL YEAR 2019/20



# A Message From the Town Manager

I am honored to present the Town of Los Gatos Annual Report for Fiscal Year 2019/20, which highlights key services the Town provided to the community and other accomplishments from July 1, 2019 through June 30, 2020.

I would also like to take this opportunity to thank the current Town Council as well as past Councils for their proactive and conservative approach to the Town's budget and finances over the years. That fiscal stewardship has put the Town in an enviable position to manage the unprecedented nature of the COVID-19 pandemic crisis and its associated economic impacts. Through its actions, the Town was well prepared for the nation's first recession since 2008.

In light of these challenges, Los Gatos remains strong, flexible, and resilient as the Town continues to work on existing Council Strategic Priorities and identifies and implements new priority actions in response to these unprecedented times. This past year, work on existing priorities included developing a Wildfire Evacuation Assessment for Los Gatos, allocating additional funds and developing strategies towards addressing the pension and other post-employment benefits (OPEB) unfunded obligations, continuing work on the General Plan Update, and upgrading the Town's Emergency Operations Center. Building on these accomplishments, the coming year will see strategic new investments toward important wildfire vegetation management, critical improvements to evacuation-related roadways, and other necessary infrastructure improvements, as the pandemic is not the only threat to our community's health and safety.

As the economic realities of the Shelter-in-Place Order unfolded, the Town quickly repurposed downtown street parking for use by restaurants and retailers to expand their space into "pop-up parklets." Funds from a downtown streetscape revitalization capital project, furnished by prior budget surpluses, was reallocated to COVID-19 economic stimulus recovery efforts.

This year also saw the inequities and injustices that have plagued our nation for centuries come to light. These undeniable inequities have no place in a just society, and brought a renewed focus on how Los Gatos can become a more inclusive community and address issues of racial and social justice.

As always, we welcome public input as we navigate these unprecedented times, continue to adapt to changing circumstances, and keep providing a high level of service to Los Gatos residents, businesses, and visitors. We look forward to another year serving our amazing Los Gatos community.

Laurel Prevetti Town Manager

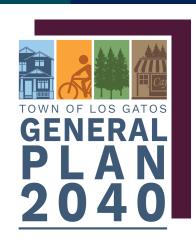


# **Community Character**

Throughout this year, the Community Development Department has continued to work towards strengthening the character of the built environment while meeting the service needs of the community.

The Department closed for in-person services in mid-March as a result of the COVID-19 Shelter-in-Place County Public Health Order. Through ingenuity and flexibility, essential Building Division services, including online inspection services, have continued throughout the duration of the Order. The Department further responded to the Order by introducing a new online permitting system service and resuming Commission and Committee meetings with public hearings via teleconferencing.

The General Plan Update Advisory Committee continued its important work on the General Plan update. Following the adoption of a Preferred Land Use Alternative by the Town Council, the Department hosted a live online community event featuring a discussion on the drivers and key elements that influence design outcomes resulting from General Plan policies.





#### **Community Development Metrics:**

- 476 Planning Permit Applications Filed
- · 965 Building Permits Issued
- 1,000s of inspections performed
- 399 Code Compliance Violations

Planning staff continued its work with the Town Attorney to support the Town Council's ongoing commitment to streamline policies.

Zoning Ordinance amendments were completed regarding land use appeals and economic vitality, and regulations for fencing, parking, demolition, accessory dwelling units, and family daycare homes.

The Town continued to fund a night-time Community Services Officer to handle evening complaints with modifications in place after the Public Health Order went into effect.

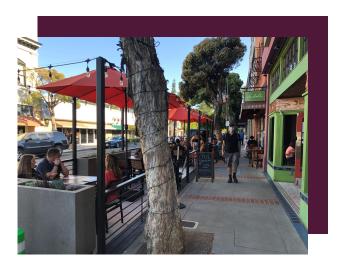
The Town's Economic Vitality program continued to support current and prospective businesses, property owners, and other industry professionals in Los Gatos by creating connections and building a bridge between the private business sector and public processes.

## Community Character

Together with Community Development and other Town Departments, Economic Vitality staff strives to provide high-quality customer assistance and cross Departmental coordination that is tailored to the needs of individual businesses with the end goal of assisting each business to find a successful path forward in Los Gatos.

FY 2019/2020 was an especially busy and exciting year for the business community as the Town Council adopted several Land Use and Economic Vitality initiatives which provide a more streamlined process for businesses looking to locate, relocate, and expand in Town. After piloting many of the streamlining efforts in the prior fiscal year, the Town Council moved to memorialize the streamlining, creating a more inviting and business-friendly community.

When the Town's businesses were drastically affected by the Shelter-in-Place Order implemented in March, the Town Council led the Valley as one of the first adopters of Community Vitality and Economic Recovery initiatives providing even greater flexibility and support for businesses as they looked to innovate and retool their business models to comply with the changing Health Orders. These efforts included an Economic Recovery Resolution that allows for the use of public spaces by individual businesses to provide outdoor dining and retail opportunities, reduced parking requirements in private commercial parking lots to allow for expanded outdoor business spaces, and flexibility for current Los Gatos businesses to expand, relocate, or bifurcate their business to adapt to the dynamic economic environment. The Town's business community is a vital piece of the fabric of Los Gatos and the Town looks forward to watching it rebound and grow stronger than ever through the next fiscal year.







### Public Safety

This year, the Police Department has continued working towards its commitment to ensuring public safety with integrity, compassion, and professionalism by providing exceptional law enforcement services, building collaborative community partnerships, and engaging the community in problem solving. All Police Department personnel are committed to creating a safe environment for all community members while providing an extraordinary level of customer service.

#### **Communication:**

The Police Department transitioned to the Silicon Valley Regional Communications System (SVRCS) which provides interoperable radio communications with local and regional law enforcement, fire service, and other government agencies. The SVRCS system is a regional digital system that allows first responders and Emergency Operations Centers to communicate during major incidents and disasters.

The Police Dispatch Center upgraded current communications infrastructure and equipment to incorporate NextGen 911 system capabilities. This system enhances the ability to receive emergency voice, text message, and video calls from various mobile communications devices.

#### **Police Department Metrics:**

- 30,379 Calls for Service
- 564 Arrests
- 9.557 Calls to 911
- 2,329 Police Reports
- 223 Traffic Collisions
- 959 Hazardous Citations



#### **REACT/Motors/K9:**

A Detective was assigned to the Rapid Enforcement Allied Computer Task Force (REACT), specializing in complex investigations of organized criminals involved in cybercrime, identity theft, trademark violations, and money/crypto currency laundering. This Detective works in collaboration with the Patrol and Investigations Divisions in the Department to assist with the intervention and investigation of complex cybercrime.

A collateral Bloodhound Patrol Canine Program was implemented in 2019. K9-Officer Kevin Baughn and his partner, K9-Remie, bring expertise in canine trailing and search methods for deployment on evidence identification and locating at risk subjects. K9-Remie is one of very few Police Bloodhounds trained and deployed in the regional area.

Motor Officers may now be seen on an all-electric motorcycle. To assist with patrolling the trails and rugged terrain, the Department integrated this dual sport ecofriendly motorcycle which will be used during special enforcement, in situations where trail and off-road access are necessary, and during special events, all while reducing the carbon footprint of the Town.

### Public Safety

#### **Training:**

The Police Department was awarded a training grant through California Peace Officers Standards and Training (P.O.S.T.) which supplements funding for in-service training related to de-escalation, use of force, arrest and control techniques, crisis intervention, and tactical communication. As a part of this grant, new Officers will be certified in forty additional hours of Crisis Intervention Training, and all Officers will continue to receive additional scenario based training specific to the de-escalation of force and communications with people who suffer from mental health illness. In addition, all Officers attended a Cultural and Diversity training discussion hosted by community guest speakers from local faith-based and cultural organizations.

The Police Department, the Los Gatos-Saratoga Union High School District, and Los Gatos High School partnered in the developmental stages of forming a Behavioral Intervention Team (BIT) at Los Gatos High School. A BIT is a multidisciplinary group whose purpose is to meet regularly to support its target audience (students, employees, faculty, staff, community, and workplace) via an established protocol designed to help detect early indicators for the potential of disruptive conduct, self-harm, and risk of violence toward others. Officers from the Department and District Staff attended National Behavioral Intervention Training Association (NaBITA) certification courses to assist with program development and implementation in School Year 2020/2021.







#### Community:

The Police Department supports the community in many ways, including participation in:

- CERT Community Emergency Response Team
- DART Disaster Assistance Response Team
- Neighborhood Watch
- Safe Routes to School
- Special Olympics Torch Run
- Monte Sereno Picnic
- Coffee with a Cop
- · Halloween Trick or Treat Parade
- Tree Lighting
- Taste of Los Gatos
- · Screen on the Green
- · Spring Into Green

# Internal Operations

The Town continued work on important information technology upgrades to enhance efficiency, ensure system security, increase transparency, and improve response to emergencies. This work included upgrades to servers running the Town's document management system, software and process improvements in workflow, continued implementation of multi-factor authentication for enhanced security, and testing of the financial/human resources system used in all Departments. In response to the COVID-19 Shelter-in-Place Order, the IT Department quickly transitioned the majority of the Town operations into a work from home (WFH)/remote work (RW) platform, including the ability to conduct remote inspections and meetings. As a result, municipal services continued to be provided to the public even though Town buildings were closed due to the Health Orders.

As a service organization, high performing employees are key to the delivery of exceptional Town services. To ensure that the Town has staffing resources to deliver Town services, recruiting and filling vacant positions quickly while ensuring a quality process that attracts a significant pool of diverse applicants is a critical function of the Human Resources Department. 32 vacancies were successfully filled during the fiscal year. COVID-19 restrictions prevented in-person interviews during the latter half of the year; however, a virtual meeting/interview platform was swiftly implemented to keep the recruitment processes flowing smoothly.

Prior to the pandemic, a Health and Wellness Fair was held for the Town's employees with various local vendors offering wellness information, preventative health screenings, flu shots, and healthy snacks. Looking to the future, Human Resources invested in software focused on the automation of the performance evaluation process, new employee onboarding, and the creation of electronic forms to improve efficiencies.

The Clerk Department successfully implemented a new agenda management system for Town Council, Pension and Other Post-Employment Benefits (OPEB) Oversight Committee, Planning Commission, Council Policy Committee, and Council Finance Committee meeting materials. Staff worked with KCAT-TV on the creation of a Town-branded YouTube channel for watching Town Council and Planning Commission meetings live and also viewing archived meetings. The Clerk Department adapted to the COVID-19 Shelter-in-Place Order by seamlessly transitioning Council and Commission meetings to teleconference to maintain critical community input and transparency. Clerk Department staff also implemented a new electronic signature software to make routing Town agreements faster and more efficient.

Thanks to the work of the Finance Department, the Town received two national awards. The Town was awarded the Distinguished Budge Presentation Award for the 2019/20 Budget and has received this award every year since 2003. The Town also received the Certificate of Achievement for the FY 2018/19 Comprehensive Annual Financial Report for the 20th consecutive year.



## Transportation, Infrastructure, & Environmental Success

#### **Downtown One-Way Street Pilot**

During the summer of 2019, the Town conducted a one-way street pilot program, changing the flow of traffic on Santa Cruz Avenue to be southbound only. This provided great learning opportunities for planning what a possible future downtown street upgrade could encompass.

#### **Downtown Parking Study**

The Town completed a comprehensive downtown parking study that provided a road map for future parking improvements and identified an ample supply of existing parking for the downtown as well as many suggestions for improvements to make that parking easy to find and accessible.

#### Parks & Public Works Metrics:

- 1,254 Work Order Requests (16% increase since 2015)
- 69% Work Orders Complete Within 14 Days (Up 3% From Last Year)
- 10 Clean-Up Events
- 115 Volunteers
- 397 Volunteer Hours

#### **Transportation**

The Parks and Public Works Department (PPW) secured approximately \$11.4 million in competitive grants to support nine transportation projects and programs identified by the Town Council. PPW engaged with the community to develop Connect Los Gatos, a program of bicycle and pedestrian projects that will connect and improve the multi-modal network throughout the Town.

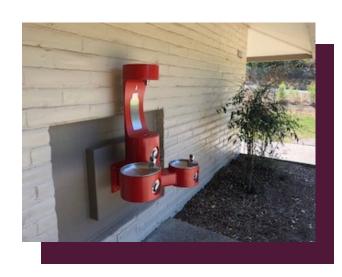
#### **COVID-19 Response**

During the latter part of this fiscal year when the COVID-19 pandemic hit and the Shelter-in-Place Order was initiated, PPW Facilities staff dedicated time to making facilities safe for the anticipated return to work for Town employees and eventual opening of the doors to the public. Bacteria deterrents such as plexiglass shields were installed at public counters and common areas within Town offices, and additional hand sanitizer dispensers and restroom occupancy locks were put in place to honor social distancing requirements. Additional filter replacements were done for all heating, ventilation, and air conditioning equipment throughout Town buildings.

Working with the Economic Vitality Manager, PPW staff installed temporary parklets by removing on-street parking in the downtown to help restaurants and retail businesses recover and continue business with outdoor, socially distant dining and retail.

#### **Parks**

This year PPW Facilities staff installed a new drinking fountain at the Belgatos Park restrooms. This is part of the Town expansion of filtered water hydration stations. These systems will continue to be installed as existing water fountains reach the end of their serviceable lives.



## Transportation, Infrastructure, & Environmental Success



### Electric Vehicle Charge Station Metrics:

- 75,498 kwh Used with Chargepoint
- 2,281 Unique Chargepoint Users
- 31,709 kg Greenhouse Gas Emissions Avoided
- 8,652 Chargepoint Sessions





#### **PG&E Public Safety Power Shutoffs**

Staff worked with PG&E to identify locations where PG&E could re-route electrical transmission so that businesses are not impacted by future public safety power shutoffs.

#### **Sustainability**

The Town of Los Gatos PPW Environmental Services has been working in collaboration with the City of Campbell and the West Valley Clean Water Authority on the 2018 Safe Clean Water Priority B7 Grant to add five locations consisting of trash and recycling receptacles, environmental stewardship signage, and a dog waste station along the Los Gatos Creek Trail. The purpose of this project is to prevent pollution to the Los Gatos Creek, as well as provide environmental awareness through interpretive signage. Construction is anticipated to take place in late summer of 2020.

#### **Looking Ahead**

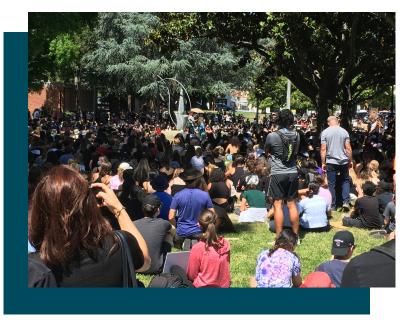
PPW will continue advancement of the Town's Connect Los Gatos multi-modal transportation program through continuation of design, construction, and public outreach. An emphasis on vegetation management will continue to be maintained to ensure safe evacuation routes and resilient public open space.

# Becoming An Inclusive Community

With racial justice issues at the forefront of our national and local conversation this year, the Town launched a dedicated webpage outlining our shared values of diversity and inclusivity: "Becoming an Inclusive Community." At this webpage, you will find a sample of actions Los Gatos has already taken to realize these values – from the Town's 2017 Resolution committing to diversity, to its recent Proclamation not only reaffirming that commitment, but taking a strong stand against racial inequality and injustice. You will also find information about training, standards, and expectations for our Police Department - including a commitment to review those standards going forward and report back to the community as outlined in the Mayor's Pledge to Commit to Action. You will also find a link to a dedicated email, Community@losgatosca.gov, through which information, requests, reports, complaints, and simple observations may be shared with the Town. Finally, you will find information about upcoming Town listening events and workshops where we can all come together to listen, learn, and go forward together.

In naming the new webpage "Becoming an Inclusive Community," Los Gatos recognizes there is work to do, but in clearly stating our commitment to inclusivity and diversity, the Town is striving to take the steps needed to reach that goal, and we look forward to your participation and guidance in helping us get there. Visit www.losgatosca.gov/inclusivity for more information.







# Connecting & Communicating

During the past year, the Town has continued its focus on community engagement by improving website content, increasing our social media presence via Facebook, Instagram, Twitter, and Nextdoor, and encouraging the community to sign up for "Notify Me" email blasts. This year, the Town made signing up for email blasts easier than ever by either (1) visiting the Town website, (2) calling the office, or (3) sending an email to engage@losgatosca.gov with the subject "Sign Me Up." At the beginning of March, a postcard mailer containing this information went out to all residential and commercial addresses in Town, reaching 18,540 in total. This helped increase the subscriber count for all Town email distribution lists and resulted in an addition of over 450 subscribers to the Town's weekly "What's New" Newsletter.

The Newsletter goes out every Friday afternoon, providing news about services, events, and issues in Los Gatos. Links to this content are also posted on Facebook and Twitter. To sign up for this email blast and others, please visit www.losgatosca.gov/notifyme.

The Town continues to be very active on social media to deliver timely and relevant information and respond to inquiries. Almost 1,600 people follow the Town on Facebook and we have over 2,100 followers on Instagram. Over 1,500 subscribe to the Town's Twitter feed, and we are able to reach up to 19,000 members by posting on Nextdoor.

The Town continues to release a "Did You Know...?" infographic every Friday morning, promoting many of the helpful services provided by the Town. After every Council meeting, we continue to post a photo and succinct summary of the outcomes of the meeting in a series we call "Our Town."

This year, the Town began posting a "tbtLG" series, providing a throwback look at Los Gatos history every Thursday. We also started a "Proud to be LG" campaign, where we recognize Town employees on their milestone work anniversaries, provide the community some of the faces behind many Town services, and learn why Town staff are proud to work for Los Gatos. In light of the COVID-19 pandemic, the Town also began posting "Face Covering Fridays," providing information and guidelines for preventing the spread of the virus by properly wearing face coverings, as demonstrated by photos of Town staff members.

There is now a Town webpage dedicated exclusively to COVID-19 resources and information, Town responses, and Department updates for the community. General Plan update information continues to be available at www.losgatos2040.com. To make the Town's fiscal information more accessible, the Town created a Financial Transparency website: www.losgatosca.gov/2565/financial-transparency. The Town also created a new webpage dedicated to taking a stand against racial inequality and injustice. Please see the "Becoming An Inclusive Community" section of this report for details.

And lastly, two of our most important emergency communication tools are Nixle and AlertSCC. The Police Department uses Nixle to keep you up to date with relevant public safety information. AlertSCC is a free and easy way to get emergency alerts sent directly to your cell phone/mobile device, landline, or email. Alerts can include: red flag warnings, wildfire, earthquake, severe weather, crime incident that affects your neighborhood, or instructions during a disaster. Make sure to go online and sign up for both Nixle and AlertSCC alerts to stay informed and be prepared.









### Library Life

The Library remains a strong center of community connection through its diverse materials collection, historical archives, and programs ranging from technology workshops and tutoring to poetry events, Storytimes, and author visits.

Serving the community during changing times, the Library was subject to planned power outages during the October wildfire season and adapted by providing children's and family programs in the Library's Children's Garden, Pageant Park, and at the Town Hall Fountain. With the Shelter-in-Place directive that went into effect in March, the Library adapted by offering family programing, workshops, and events through virtual online and social media platforms, ultimately adding circulation of physical library materials for the community through a curbside pickup service.





#### **Library Metrics:**

- 701 In-Person Programs Offered Prior to Shelter-In-Place (July 1 - March 15)
- 109 Virtual Programs Offered During Shelter-In-Place (March 16 - June 30)
- 175 Largest Virtual Program Attendance
- 326,582 Total Items Circulated
- 63,262 Total E-Books Circulated

The Library bolstered its collection of language materials by adding books in Spanish, Chinese, and Korean to meet community demand. The Library also received grant funding to bolster e-book titles to assist the community during Shelter-in-Place. Additionally, the Library was successful in bringing the elementary schools in Los Gatos into the "Student Success Incentive," which now along with Los Gatos High School and Fisher Middle School, grants immediate access to Library resources through students' school ID cards.



## Commissions, Committees & Boards

The newly formed <u>Complete Streets and Transportation Commission</u> merged the previous Bicycle and Pedestrian Commission with the Transportation and Parking Commission. Its work included providing input to staff on both capital design and maintenance projects to allow for better bicycle and pedestrian travel through the Town, contributing to grant applications, and assisting staff in the development of the Connect Los Gatos program.





While the Shelter-in-Place Order paused many of the efforts of the <u>Parks Commission</u>, it continues to look for opportunities to mobilize volunteers for clean-ups and other activities to enhance the parks and open spaces of Los Gatos.

This past fiscal year, the Community and Senior Services Commission reevaluated its enabling resolution in light of its evolution over time to better align with the Community Grant process upgrade and the Townwide preparation of the General Plan Update 2040. Based on the Commission's review and recommendations to the Town Council, the Council approved an amended enabling resolution and name change to reflect a core focus on Community Health and Senior Services. The Community Health and Senior Services Commission continues to endeavor toward development of age-friendly initiatives for the Town and close collaboration with the Los Gatos Service Providers collective of local faith-based and community-based organizations.



# Commissions, Committees & Boards



The <u>Arts and Culture Commission</u> held a competitive process to select an artist that will produce the Town's first gateway sculpture. Through vetting designs, portfolio reviews, and open public comments on proposed sculptures, the Commission ultimately selected and commissioned a finalist that will be completing the artwork within the next year. The Commission also worked with the Community Health and Senior Services Commission to revise and streamline the Community Grant process.

The <u>Library Board</u> reviewed and updated library policies throughout the year and assisted in providing support to library operations during the Shelter-in-Place period. The Board additionally restructured library fines and fees which will be implemented at the start of Fiscal Year 2020/21.





The <u>Los Gatos Youth Commission</u> has concluded their "No Smoking" outreach by delivering decals and ordinance information to local businesses and apartment complexes throughout the Town. The Commission held two canine companion stress-therapy events at Los Gatos High School, hosted a Valentine's Day talent show for seniors at the Terraces of Los Gatos, hosted a holiday cookie decorating and dance with special needs children, continued their outreach efforts with the Police Department to launch the new Special Needs Awareness Program (SNAP), and continued to expand the Youth Friendly Business program to include an environmental-friendly business component. Youth Commission members continue to serve as liaisons to many of the Town's Boards, Commissions, and Committees.

## Community Events

The Town's annual community events continued to grow in the 2019/2020 fiscal year, drawing some of the biggest crowds yet to the 4th of July Symphony in the Park and the superhero-themed Screen on the Green in September. Both events, as well as the Annual Holiday Tree Lighting featured new programming this year, including an additional performance stage for children's music, food trucks, and free popcorn and hot cocoa.

Town staff continued to work closely with community stakeholders to understand their event needs. A free special event safety seminar hosted by the Los Gatos-Monte Sereno Police Department was provided for all event organizers and any interested community members. The Town Special Event Ordinance was also amended to shorten the required filing period time for special event permits after a successful two-year streamlining process.

Community organizations such as LGS Recreation, the Los Gatos Lions Club, the Kiwanis Club of Los Gatos, and the Chamber of Commerce once again hosted some of their most successful flagship events which included the Holiday Parade, Fiesta de Artes, and Eat Drink Los Gatos. Due to the COVID-19 pandemic, many events in the second half of the fiscal year had to be canceled or rescheduled, but the Town continues to come together in other ways and is looking forward to an exciting 2020/21 year.

#### **Event Metrics:**

- 15 Special Event Permits Issued
- 3 Town-Hosted Events Held
- 35 Parks Special Use Permits Issued





### Fiscal Responsibility

The Town Council initiated the annexation of 24 unincorporated urban islands within the Town of Los Gatos during FY 18/19. In addition to the efficiencies associated with the uniform provision of municipal services to island residents, the annexation ended the diversion of property tax revenue generated within Town limits to Santa Clara County. The Council-initiated annexation was completed in August 2019, resulting in approximately \$1.0 million in ongoing annual property tax revenue for the Town.

In addition to revenue enhancements, the Town continued to endeavor to find cost containment strategies.

One of the major cost drivers affecting the Town over the past decade has been unanticipated increases in pension and Other Post-Employment Benefits (OPEB). The Town's conservative budgeting practices have historically yielded modest annual surpluses which, among other priorities, has provided the Town Council the latitude over the years to address these increases in pension obligations. To date, the Town has allocated or programmed approximately \$35.0 million in additional discretionary payments towards its pension and OPEB obligations which included an additional discretionary payment of \$4.6 million to CalPERS in October 2019.







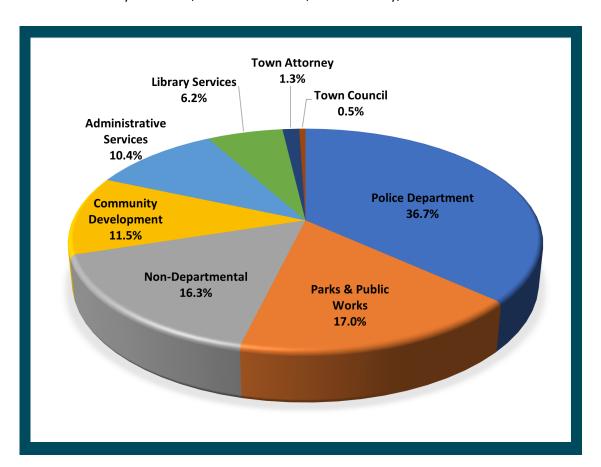
### Budget at a Glance

The Los Gatos Town Council unanimously adopted a balanced budget for the Fiscal Year 2020/21. The Town's fiscal year runs from July 1, 2020 through June 30, 2021. Each fiscal year, the budget is adopted in June following a discussion of Council Strategic Priorities and a public hearing process. The Town budgets can be viewed at www.losgatosca.gov/townbudget.

For Fiscal Year 2020/21, the total Operating Budget Expenditure is programmed for \$44.8 million, excluding Capital Transfers and other one-time uses. In addition to the Operating Budget, the Council annually improves the Capital Improvement Budget which has \$13.2 million in funding. The Operating Budget funds day-to-day Town services while the Capital Improvement Budget funds street maintenance, park improvements, and other facility upgrades.

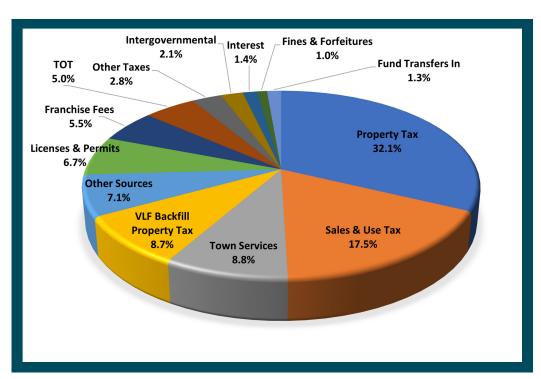
## FY 2020/21 GENERAL FUND OPERATING EXPENDITURES \$44.8 MILLION (EXCLUDING CAPITAL TRANSFERS AND ONE-TIME USES)

The allocation of funding for key Town services aligns with the Town goals of Public Safety, Quality Public Infrastructure, Community Character, Good Governance, Fiscal Stability, and Civil Enrichment.



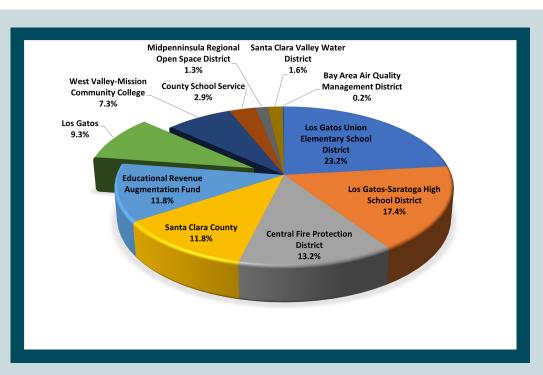
### Budget at a Glance

## WHERE DOES THE MONEY COME FROM? FY 2020/21 GENERAL FUND OPERATING REVENUE \$44.8 MILLION (EXCLUDING RESTRICTED PENSION TRUST)



### HOW IS PROPERTY TAX DISTRIBUTED?

- The Town receives \$9.30 of every \$100 collected in property tax paid by property owners.
- The Town receives \$1.125 of every \$9.125 of sales tax paid for taxable sales generated in Town.



### Looking Ahead...

## While this report focuses on FY 2019/20, below are some key items for FY 2020/21:

- Begin to implement the Comprehensive Parking Study.
- Participate in the Regional Housing Needs Allocation Process.
- Monitor regional transportation efforts.
- Continue the General Plan 2040 Update process.
- Continue to focus on COVID-19 economic stimulus recovery efforts.



